

Feel free to contact our support team at support@merrrch.com

Order Number

Customer Name

Order Date

Quantity	Product Name	Size	Reason Code

Reason for refund

1. Looks different to image on website
2. Ordered more than one size
3. Too big
4. Too small
5. Doesn't suit me
6. Incorrect item received
7. Faulty item
8. Ordered multiple items to try
9. Changed my mind

Did you receive an incorrect item? Please fill this section:

Product Ordered	Product Received	Refund	Exchange for product ordered

If faulty please state here

For hassle free returns, please follow these steps:

- Please return to the address provided on this returns form.
- We advise using a tracked and insured service.
- Keep a note of the returns tracking number.
- Please allow 10 working days from receipt of a return for us to process the refund or exchange.

Please note: Failure to follow this process may cause delays in processing your refund. This refund policy does not affect your statutory right. Please ensure you return the goods in their original condition within 30 calendar days from the day after the date you received your order. Any items that are personalised or customised cannot be returned. The returned goods are your responsibility until they are delivered to our returns department.

Returns

To:

Merrrch

Unit 9, The Courtyard

Glory Park

Uxbridge,

HP10 0DG

United Kingdom

Order No:

From: