

RETURNS INFORMATION

Feel free to contact our customer service team at hello@merrrch.com

Returns at Merrrch
The Studio, 2A Merle Avenue
Uxbridge, UB9 6DG, United Kingdom



Order Number	Customer Name	Order Date
<input type="text"/>	<input type="text"/>	<input type="text"/>

Quantity	Product Name	Size	Reason Code

Reason for refund

1. Incorrect Item
2. Faulty Item
3. Print Quality Issue
4. Personalisation Error
5. Other

Exclusive Brands ONLY

6. Incorrect Sizing

If faulty please state here

Did you receive an incorrect item? Please fill this section:

Product Ordered	Product Received	Refund	Exchange for product ordered
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

For hassle free returns, please follow these steps:

- Please return to the address provided on this returns form.
- We advise using a tracked and insured service.
- Keep a note of the returns tracking number.
- Please allow 10 working days from receipt of a return for us to process the refund or exchange.

Please note: Failure to follow this process may cause delays in processing your refund. This refund policy does not affect your statutory right. Please ensure you return the goods in their original condition within 14 calendar days from the day after the date you received your order. **Any items that are personalised cannot be returned.** The returned goods are your responsibility until they are delivered to our returns department.

RETURNS

To:

Merrrch

The Studio, 2A Merle Avenue

Uxbridge, UB9 6DG,

United Kingdom

Order No:

From:

